

Reg. no. TRAFICOM/641314/00.04.00.03/2023

FLIGHT OPERATIONS REPORT

Controller

Finnish Transport and Communications Agency (Traficom)

Controller's contact details

PO Box 320, FI-00059 TRAFICOM, Finland kirjaamo@traficom.fi telephone +358 29 534 5000

Contact details of the controller's data protection officer

PO Box 320, FI-00059 TRAFICOM, Finland tietosuoja@traficom.fi telephone +358 29 534 5000

If your message contains confidential, secret or otherwise sensitive content or a personal identity code, please use Traficom's <u>secure</u> email.

Grounds for and purpose of the data processing

The processing of personal data is based on the fulfilment of the controller's statutory duties. Under section 2, subsection 1, paragraph 2 of the Act on the Finnish Transport and Communications Agency (935/2018) and section 172 of the Aviation Act (864/2014), Traficom is responsible for statistics on aviation.

The information obtained via the report is used to compile aviation statistics.

Data content

The data undergoing processing

The register includes the following information:

- Reporter's name and email address
- Aircraft category, type, registration, serial number, equipment and home aerodrome
- Aircraft flight hours by type of operation
- Security events observed during the year
- Possible accompanying documents

Webropol uses cookies that are necessary for the functioning of its service platform and uses them to collect the data listed below. These cookies are related to monitoring the functionality and quality of the service. Webropol uses cookies to collect e.g. the following information:

- Operating system
- Browser version
- IP address
- Browser add-ons
- The number of times surveys have been opened during one week



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	Traficom sends messages concerning flight operation reports via the service uutiskirjeet.traficom.fi.
	The cookies used in the uutiskirjeet.traficom.fi service are technical cookies that enable the functionality of the service.
Sources of the processed data (where data is received from)	To carry out its duties, Traficom receives information from data subjects themselves through a survey on the Webropol platform.
Storage period of personal data	Webropol stores data collected through cookies for 14 days.
	The data storage periods are based on the current archiving principles and the principles of the records management plan. The data is stored as long as it is necessary to carry out Traficom's statutory administrative duties. Personal data is stored for a maximum of five years. The storage of personal data in the service uutiskirjeet.traficom.fi complies with the principles outlined above.

Data processing	
Recipients and categories of recipients of personal data (to whom personal data is disclosed)	Personal data is stored on the Webropol Oy (business ID FI17739602) service platform. Webropol Oy and Traficom have an agreement on processing personal data.
Processing of personal data on behalf of the controller	Webropol Oy (business ID FI17739602) acts as a processor and its subcontractors Telia Cygate Oy (business ID 0752421-0) and Qumio Ltd (business ID 2466203-3) as sub-processors. Webropol may not transfer personal data to third parties, except to specific subcontractors agreed upon by Webropol and Traficom. The following subcontractors may act as processors in accordance with the definition in the data protection regulation when serving as Webropol subcontractors to ensure and improve the development, usability and reliability of the system: Telia Cygate Oy (business ID 0752421-0) and Qumio Ltd (business ID 2466203-3). In the service uutiskirjeet.traficom.fi, personal data is processed on behalf of Traficom by Liana Technologies (Koodiviidakko Oy, business ID 19399621). Personal data in flight operation reports is processed on behalf of the controller only during the stages when the
Transfer of personal data to third countries outside the EU/EEA	uutiskirjeet.traficom.fi service is used to send messages. Traficom has the right to disclose data from the register to foreign authorities or for official duties if the disclosure is based on the law, European Union legislation or an obligation based on an international agreement binding on Finland. If personal data is transferred outside the EEA, the conditions of Chapter V of the EU General Data Protection Regulation must be met.



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	The processing of personal data does not involve automated decision-making or profiling.

Rights related to the processing of personal data

About exercising rights

You can exercise your rights by submitting a request to Traficom by email or post. The controller's contact details are listed in this privacy statement under the section 'Controller's contact details'.

The right to lodge a complaint with the supervisory authority

If you believe that your personal data is being processed in violation of legislation, you may lodge a complaint with the Office of the Data Protection Ombudsman.

Office of the Data Protection Ombudsman PO Box 800, FI-00531 Helsinki, Finland tietosuoja(at)om.fi tel. +358 29 566 6700

Right of access	The data subject has the right to obtain from the controller confirmation as to whether or not personal data concerning him or her is being processed. If processing takes place, the data subject has the right to access the personal data.
Right to rectification	The data subject has the right to obtain from the controller without undue delay the rectification of inaccurate personal data concerning him or her.
Right to object	The legal basis for the processing of personal data is the performance of statutory duties; therefore, this right is not applied.
Right to restriction of processing	The data subject has the right to obtain from the controller restriction of processing if: - the accuracy of the personal data is contested by the data subject; - the processing is unlawful but the data subject opposes the erasure of the personal data and requests the restriction of their use instead; - the controller no longer needs the personal data for the purposes of the processing, but it is required by the data subject for the establishment, exercise or defence of legal claims; - the data subject has objected to the processing of the personal data pending the verification of whether the legitimate grounds of the controller override those of the data subject.
Right to data portability	The legal basis for the processing of personal data is compliance with a legal obligation; therefore, this right does is not applied at Traficom.



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Right to erasure	The legal basis for the processing of personal data is compliance with a legal obligation; therefore, this right does is not applied at Traficom.
Right to withdraw consent	Insofar as personal data is processed on the basis of the consent of the data subject, the data subject may withdraw his or her consent at any time by notifying the controller of the withdrawal. Withdrawing consent will not affect the lawfulness of processing carried out on the basis of the consent of the data subject before its withdrawal.