

Companies providing other mobility services

Request for information on the demand for and supply of passenger transport mobility services

The purpose of this request for information is to collect demand and supply data for 2022 from companies that provide new mobility services.

The Finnish Transport and Communications Agency (Traficom) issued on 15 November 2021 a regulation on the submission of information on the demand for and supply of mobility services and prices of taxi services. The regulation and a news article on the matter are available in Finnish and Swedish here: <https://www.traficom.fi/fi/ajankohtaista/henkiloliikenteen-markkinat-tarkempaan-seurantaan-uusia-tietoja-kerataan-erityisesti>

The request for information concerns all companies whose services fall within the scope of other mobility services as defined in the Traficom regulation of 15 November 2021. In this context, the term refers to the following services:

- commercial parking services
- car sharing
- electric scooters
- and city bikes.

Responses can be submitted via Traficom's electronic data collection system (available in Finnish and Swedish): <https://eservices.traficom.fi/Tiedonkeruu>

1. Data collection

Under the Act on Transport Services, Traficom is tasked with monitoring the demand for and supply of mobility services and coordinating the development of the services. Traficom uses the responses to compile essential data on transport services that is not yet directly available from other information sources. There is a wide and growing demand for market data on other mobility services and travel chains. The data can be used, for example, for assessing the impacts of the Act on Transport Services.

Traficom is also responsible for conducting transport system analyses in cooperation with its stakeholders and in accordance with the National Transport System Plan. The analyses provide a strategic overview of the Finnish transport system and regularly updated data on its current state and development. For these transport system analyses, data is also needed on new transport services.

Among other publications, Traficom uses the data collected to create market reviews that are useful to the entire Finnish mobility service market. The reviews do not reveal data on individual companies. Overall, Traficom uses the data collected to provide consolidated information about the passenger transport market to support social debate and decision-making.

Reviews on the supply, use and market situation of different mobility services based on data collected last year are available via the following links:

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- [commercial parking services](#)
- [car sharing](#)
- [electric scooters](#)
- [city bikes](#)

Under the Act on Transport Services, the Finnish Transport and Communications Agency has a right to obtain information on demand and supply from all providers of passenger transport mobility services. Under the Act, the requested data must be provided to Traficom free of charge, regardless of business or professional secrets.

If your response contains secret information, please mark such information in your response and indicate the grounds why you consider it to be secret.

2. Instructions for submitting responses

Traficom encourages operators to register for the data collection system as soon as possible. The data collection system uses Suomi.fi e-Identification. Suomi.fi e-Identification can be used with personal online banking details, a certificate card or a mobile certificate.

To check who have the right to grant mandates in the service Suomi.fi e-Authorizations, please visit the Suomi.fi website: <https://www.suomi.fi/instructions-and-support/information-on-eauthorizations/acting-on-behalf-of-a-company-or-an-organisation>. If your company cannot use the Suomi.fi e-Authorizations service yet, we kindly ask you to read the section "Who cannot use Suomi.fi e-Authorizations yet?" on the website (in Finnish and Swedish).

In Suomi.fi e-Authorizations, the following roles have been determined for using the data collection system:

Maintaining information on mobility services

This mandate allows the assignee to submit market data in the data collection system on behalf of his or her own or another company and to maintain the contact details entered in the system for the company or the persons using the system.

Reporting of information on mobility services

This mandate allows the assignee to submit market data in the data collection system on behalf of his or her own or another company.

Traficom has provided instructions on how to log into the data collection system using Suomi.fi e-Identification (available in Finnish and Swedish):

<https://www.traficom.fi/sites/default/files/media/file/Tiedonkeruujarjestelmaan-kirjautuminen-SuomiFi-tunnistuksella.pdf>

3. Deadline and enquiries

Please submit the requested information by 2 May 2023. If your company has a particularly weighty reason for submitting the information after the deadline, please notify us at lipatiedonkeruu@traficom.fi. Any extensions to the response period must be requested before the original deadline. If another party submits the information on your behalf, please notify this to Traficom by the above-mentioned date.

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For more information about the survey, please contact us by email at
lipatiedonkeruu@traficom.fi.

For more information on how to use the data collection system or on the technical interpretation
of the questions, contact us by email at tiku@traficom.fi.

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