

## **Traficom requests providers of brokering and dispatch services and large taxi companies to report information on taxi services**

Brokering and dispatch services ('dispatch centres') and taxi companies with a turnover of at least EUR 7.5 million are required to report to the Finnish Transport and Communications Agency (Traficom) information about each taxi journey they dispatch or undertake. The information must be submitted each month in a specified form via the data collection system provided by Traficom.

Submitting the data is very valuable as it can be used in decision making concerning the taxi industry both regionally and nationally.

The obligation enters into force on 1 April 2022. The first set of information to be reported concerns April 2022. It **must be submitted by 31 May 2022** as a CSV file in accordance with the specified data model via the data collection system for mobility services (in Finnish and Swedish):

<https://eservices.traficom.fi/LipaTiedonkeruu/>

The data for each reporting month must be submitted by the end of the following month. In the future, Traficom will not send separate reminders about the deadlines. Instead, we expect you to provide the data each month in the manner described above.

Logging into the data collection system is based on two-factor Suomi.fi e-Identification. Users can log in by using their personal online banking details, for example. Using the system requires the user to have an e-Authorization to report the data on behalf of the company he or she represents.

If the person submitting the data does not have a Finnish personal identity code, please send to Traficom by email the following information before the first time your company submits data: details of the company (name of contact person, Business ID, email address and telephone number) and the contact details of the person responsible for submitting the data in the system (email address and telephone number). Please send the information by email at [lipatiedonkeruu@traficom.fi](mailto:lipatiedonkeruu@traficom.fi).

### **Read more about submitting data:**

<https://www.traficom.fi/sites/default/files/media/file/Monthly%20reporting%20data%20instructions.pdf>

If you have any questions about this request for information, please contact us at:

[lipatiedonkeruu@traficom.fi](mailto:lipatiedonkeruu@traficom.fi)

tel. + 358 29 539 0631 (Tuomas Kiiski)

## Obligation to submit data

Traficom has the duty to monitor the regional demand for and supply of taxi services and the pricing of the services. Under the Act on Transport Services, Traficom has the right to obtain from all taxi service operators the data needed to carry out this duty. More detailed provisions about submitting the data are laid down in a Traficom regulation (available in Finnish and Swedish): <https://www.finlex.fi/fi/viranomaiset/normi/454001/47537>

The information requested must be provided to Traficom free of charge and regardless of business secrets (Act on Transport Services, section 179).

## How we use the data

We use the data collected to provide consolidated information about the passenger transport market to support social debate and decision-making. The data will be published in the form of statistics and other information releases that describe developments in the sector.

The data will be processed so that the statistics and other information published will reveal no business secrets. Individual operators cannot be identified from the data published.

Notwithstanding the duty of non-disclosure, Traficom has the right to disclose information it has obtained to another authority if the information is essential in order for this authority to perform its statutory duties. (Act on Transport Services, sections 152 and 179)

Deputy Director-General

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