

Digital Services Act (DSA): Obligations and supervision

○ Does not apply to micro- and small enterprises.

Obligations for intermediary service	Transfer and cache storage	Hosting service	Online-platform*	Market-place	Supervision
Points of contact					
Contact point for authorities	●	●	●	●	Traficom
Contact point for users	●	●	●	●	Traficom
Legal representative for non-EU operators	●	●	●	●	Traficom
Transparency					
Transparent terms of service	●	●	●	●	Traficom
Transparency reporting	○	○	○	○	Traficom
Processing illegal or non-compliant content					
Reacting to official orders	Applies to all actors ●	●	●	●	Traficom
Notification procedure for illegal content and response to notifications		●	●	●	Traficom
Justification for restrictions on the use of the service		●	●	●	Traficom
Notification of suspicions of criminal offences		●	●	●	Traficom
Internal complaint handling			○	○	Traficom
Alternative dispute resolution			○	○	Traficom
Priority for trusted flaggers			○	○	Traficom
Measures against misuse			○	○	Traficom
User protection and interface design					
Transparency reporting and notifications to the Commission Database			○	○	Traficom
Prohibition of misleading practices			○	○	CO & Traficom
Advertising transparency			○	○	CO & DPO
Algorithm transparency			○	○	DPO
Protection of minors online			○	○	DPO
Traceability of traders				○	Traficom & CO
Compliance of the marketplace				○	Traficom
Consumers' right to information about illegal products and services				○	CO

*Platform giants and search engines have additional provisions imposed on them, for example, regarding risk management. These are supervised by the Commission.

CO=Consumer Ombudsman
DPO=Data Protection Ombudsman